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IMPORTANT CONTACT INFORMATION

Exhibition Hall
General Inquiries
Programming
Sponsorship

expo@montrealcomiccon.com
info@montrealcomiccon.com
cliff@montrealcomiccon.com
liz@montrealcomiccon.com

EXHIBITORS PAGE

<https://www.montrealcomiccon.com/en/exhibitors/>

SHOW LOCATION

Palais des congrès
200 Viger West
Montréal, QC
H2Z 1H2

CUSTOMS BROKERAGE & CARRIER

Beyond Borders
Rob Parr
Director of Operations
416-771-4065
rob@beyond-borderslc.com

AUDIOVISUAL EQUIPMENT & SERVICES

Spectre Entertainment: mariejo@spectre-entertainment.com

EXHIBITOR SERVICES: CLEANING, BANNERS, ELECTRICITY, ETC.

<https://congresmtl.com/en/services/client-portal/>

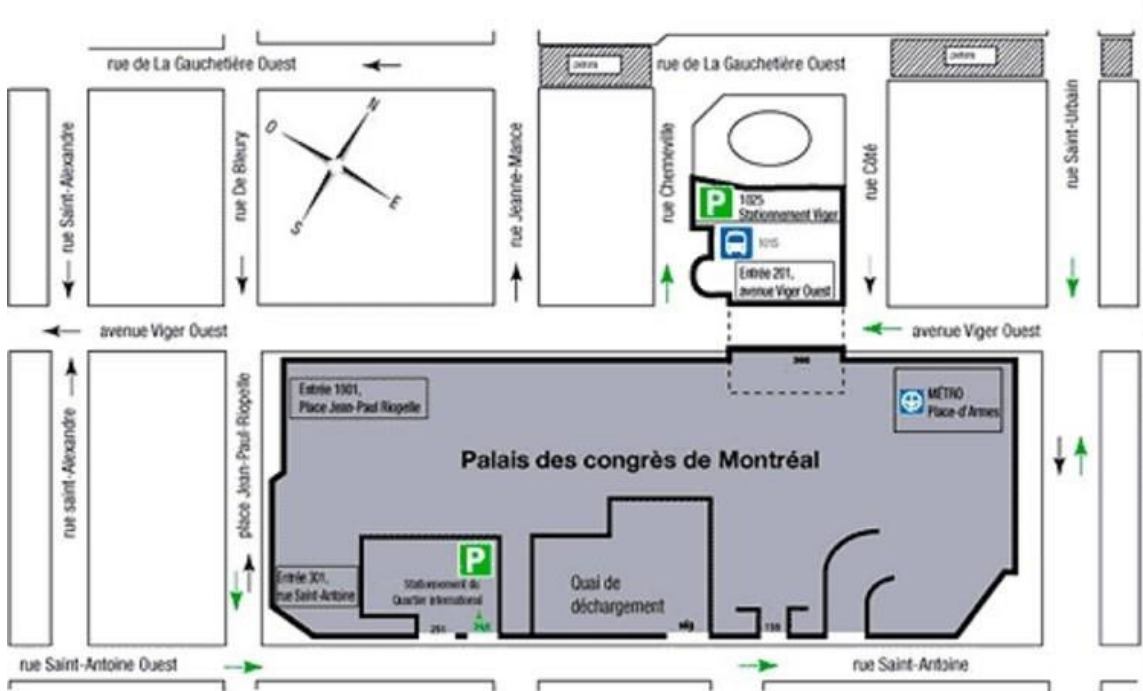
SHOW DECORATION

<https://ordering.ges.com/CA-00066834>

EXHIBITION HALL SHOW HOURS

	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Dock availability	9:00AM to 9:30PM	8:00AM to 11:00AM	7:30AM to 8:30AM	8:30AM to 9:00AM 5:00PM to 10:00PM
Setup	9:00AM to 10:00PM	8:00AM to 11:00AM	-	-
Restock AM	-	-	7:30AM to 8:30AM	8:30AM to 9:30AM
Show hours	-	12:00PM to 8:00PM	9:00AM to 7:00PM	9:30AM to 5:00PM
Restock PM	-	8:00PM to 8:30PM	7:00PM to 7:30PM	-
Teardown	-	-	-	5:00PM to 10:00PM

VENUE INFORMATION



Loading docks:
 163 rue Sainte-Antoine West
 Montréal, QC
 H2Z 1X8

BOOTH DETAILS

ARTIST SPACE

Each artist booth is a 6' by 6' space and comes with:

- One (1) 6' table (skirted) that is 30" high by either 24" wide or 30" wide
- Two (2) chairs
- Pole and drape 8' high back wall
- Two (2) exhibitor badges*

EXHIBITOR SPACE

Each exhibitor booth is an 8' by 8' space and comes with:

- One (1) 8' table that is 30" high by either 24" wide or 30" wide
- Two (2) chairs
- Pole and drape 8' high back wall
- Two (2) exhibitor badges*

CORPORATE/PARTNER/SPONSOR SPACE

Each space will have a contract with specific details. For more information, questions, or concerns, please contact liz@montrealcomiccon.com

To obtain items that are not included with the space, please refer to our supplier's section for more information.

INDIE GAMING ZONE SPACE

Each artist booth comes with a 6' by 6' space and comes with

- One (1), 6' table that is 30" high by either 24" wide or 30" wide
- Two (2) chairs
- Electricity (1 circuit, 120V/15AMP)
- Three (3) exhibitor passes*

*To purchase additional exhibitor badges please email expo@montrealcomiccon.com

MOVE-IN PROCEDURE

MOVE-IN HOURS

THURSDAY	9:00AM to 10:00PM
FRIDAY	8:00 AM to 11:00 AM

DELIVERIES AND SHIPMENTS

All pallets, crates and loose boxes must be properly labeled with the exhibitor's name, booth number, contact person's name, and name of the event (*see example of shipment label, Appendix A*). All shipments must be made during the hours and days that setup is scheduled and a representative from the booth must be present to receive the shipment. **We do not accept shipments for exhibitors.**

If a representative is not present at the time of delivery or the delivery arrives before or after our posted setup hours, or the shipment is improperly labeled, the shipment will be turned away.

Exhibitors must ensure that their pallets are properly wrapped and stacked. If an improperly wrapped pallet is shipped and the pallet falls apart, crushes/damages merchandise and/or injures any persons, the owner of the pallet will be fully responsible for the losses and damages. Additionally, if a pallet falls apart and the exhibitor is not in the building at the time of the incident, the exhibitor will be fully responsible for the cost of restacking and moving the pallet.

CUSTOMS BROKERAGE AND CARRIER

If an exhibitor needs to import merchandise from outside Canada, ConsultExpo offers both transportation and customs services:

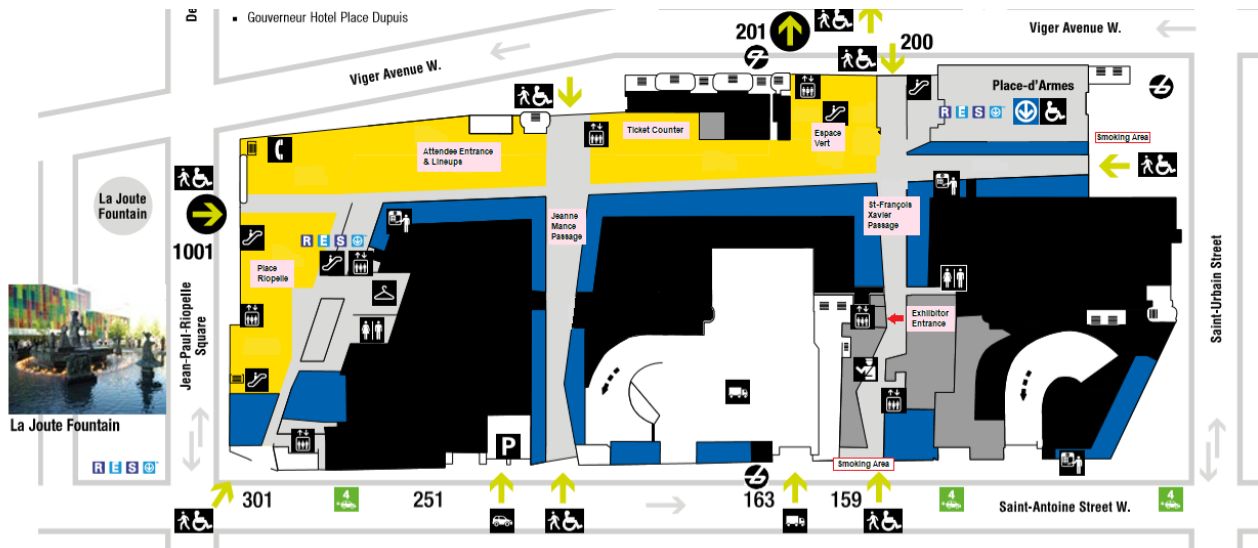
Beyond Borders
Rob Parr
Director of Operations
416-771-4065
rob@beyond-borderslc.com

EXHIBITOR/ARTIST ENTRANCE

You can access the exhibition hall at any point during the event by the Saint-François Xavier Passage Elevator on Level 1 of the Palais de congrès de Montréal. This elevator is only going to be accessible by Montreal Comiccon staff and exhibitors/artists.

During morning restock times it is highly recommended that you use the St-François Xavier entrance. If you do not have merchandise with you, you can also use the Espace Vert escalators to get to the 2nd floor.

You must have an exhibitor badge to enter the hall.



BADGE PICK-UP & CHECK-IN

Badge pick-up will be open from 9:00AM to 9:00PM on Thursday at the exhibitor services office situated at the back of Room 220-C (next to the washrooms), and from 8:00AM to 11:00AM on Friday at the exhibitor entrance on the 2nd floor.

Exhibitors are required to pick up their badges before the opening of the hall to the public.

If an exhibitor requires additional badges, they may also be purchased at the check-in desk. **If a person loses their badges during the convention, they can inquire at the exhibitor services office about purchasing a replacement.**

Please note that the badges cannot and will not be personalized.

Badges must be scanned in and out every day. An individual badge can only be used by one person per day and must always be worn during the event.

Please note that neither Montreal Comiccon nor the Palais de congrès is responsible for getting exhibitor employees and/or exterior staff/personnel into the event. We will also **not** hold badges for exhibitor staff at special badge pickup. Exhibitors are responsible for making sure they have adequate staffing at their booth, getting them in and out of the event and making sure they have their always badges on their person.

DOLLIES, HAND CARTS & PALLET JACKS

Exhibitors are encouraged to bring their own equipment. Please note that this type of equipment must only be used in the exhibition hall and in the loading dock area. There are dollies available in the convention centre, but they are in limited number, and we will function on a “first come, first serve” basis.

Pallet jacks are prohibited on any carpeted area of the exhibition hall if present. A forklift will be needed to transport pallets to the booths if the booths are in this area. Any damage done to the carpet will be billed to the exhibitor.

Please note that dollies, carts, buggies, or pallet jacks will be **NOT** allowed in the hall starting from half an hour before opening until closing.

VEHICLES INSIDE THE COVENTION CENTRE

Any vehicle or equipment inside the convention centre that has an internal combustion engine cannot have more than a quarter (1/4) a tank of fuel. The batteries and ignition systems must be disconnected at all times and all ignition keys provided to security services.

The gas caps on all vehicles and equipment must be secured with a lock. If they cannot be locked, they must be taped firmly shut in such a manner that prevents easy access to the gas tank. Waterproof protective sheeting must be placed under vehicles and protective plates placed under the tires.

A set-up time must be scheduled with exhibitor services prior to the event to facilitate the vehicles settling into the hall. During set-up and tear-down, car owners must wait for the car to be escorted by the exhibition hall team from the dock to their space and then to the exit. Due to the volume of traffic in the hall and on the docks, vehicles should not expect to leave before 8:00 p.m. on Sunday.

CHILDREN INSIDE THE EXHIBITION HALL DURING EXHIBITOR HOURS

Due to Quebec CNESST regulations, children under the age of 16 are not allowed in the exhibition hall during set-up and tear-down hours.

Children affiliated with an exhibitor can be in the exhibition hall once the hall is open if they are under the direct care and supervision of the exhibitor at all times.

If an exhibitor comes to the venue during set-up and/or tear-down hours with a child, they will be not allowed to enter the exhibition hall.

STORAGE

Exhibitors who want to keep their boxes must place them on a pallet and get a box storage sticker from exhibitor services. **This service will entail a fee of \$40.00 per sticker, one sticker per pallet.** The pallet must be wrapped. Due to fire code, empty boxes cannot be stored in your booth. They must either be discarded or placed on a pallet for box storage. The convention centre will take care of storing the wrapped pallets and bringing them back to your booth at tear down.

PARKING

Parking is **NOT** included for exhibitors. There are several parking lots located close to the Palais de congrès de Montréal, as well as 2 directly linked to the convention centre.

BOOTH REGULATIONS

GENERAL

During the event, all tables and aisles are to remain clear of boxes, debris, and displays.

All exhibitors must be careful not to damage the show floor with tables or displays; Nothing is to be taped to the walls of the convention center.

Only the following three tapes can be used on the floor: Polyken 105c LPDE, Scapa 274004 and DC-Woo2A. Be advised that any tape used must be removed during teardown or exhibitors will be charged for its removal.

Drapes have been given to all exhibitors and are not to be removed, and items should not be placed to hang off the pole and drapes. If an exhibitor would like to remove the drape, they must see exhibitor services. The drapes must remain undamaged; the use of safety pins or needles is prohibited.

It is up to exhibitors to maintain the safety (must make sure that any rigging and/or signage will not fall at anything time) and cleanliness of their booth. The exhibition hall staff can ask for the booth rigging to be made stronger if they feel the booth is unsafe. Unsafe rigging and/or signage will be removed.

Strongly scented items are prohibited, whether in sale or on displays, including bath salts, potpourri, incense, candles, air fresheners, etc. Scented items must be wrapped.

HEIGHT & SIGNAGE

All banners & signage within a booth must be single sided. Exceptions can be made if the signage is hung from the ceiling. Only exhibitors with booths larger than 16'x16' can hang signs from the ceiling and only if it doesn't affect sight lines. exhibitors must contact exhibitor services if they would like to hang signage from the ceiling. Requests must be made a minimum of 2 weeks before the event.

Booths' height must not exceed the 8' pole and drape. Exceptions may be made on a case-by-case basis, and in the sponsor/corporate area. This is to allow for all exhibitors to have an equal chance of having their booth seen by attendees. Any exhibitor who does not comply with the height rules will be asked to take down the segments that exceed the 8' pole and drape.

ALLOCATED SPACE

Exhibitors can use the space as they wish but cannot go outside of the limits of the space they are assigned. The spaces are marked on the floor with the delimitation of each individual space. All aspects of the display, tables included, must be within the space allotted.

Exhibitors who are found to be encroaching on the booth spaces of a neighbor or an aisle, will be directed by a Comiccon staff member to move their display so it respects the space limits of their booth.

BOOTLEGGING & PLAGIARISM

Montreal Comiccon and Major Comics do not condone the sale of unauthorized or bootlegged materials. The sale and or display of licensed materials should only be allowed if merchandise is approved by license holder and doesn't infringe on copyrights and licencing laws. Violation will result in removal from the event without refund and possible ban from future events. Any exhibitor caught selling such items may be subject to prosecution.

Please note the sale of AI produced art is strictly prohibited.

FIRE REGULATION

Booths must meet City of Montreal fire code and are subject to inspection by the City of Montreal fire marshal. No portion of a booth and/or display can block or cover aisles, doorways, fire extinguishers, fire hose cabinets, fire exits, fire alarms, or related items.

For fire safety, it is prohibited to use fire/flame/heat sources in the exhibition hall. This includes but is not limited to candles, tea lights, flame throwers, space heaters, torches, lighters, rockets, fireworks, sparklers, Tiki torches, flint & steel, etc.

For the Palais des congrès' fire regulation, please visit our website:

<https://www.montrealcomiccon.com/en/exhibitors/>

SMOKING AND CANNABIS

All smoking and the use of E-cigarettes are prohibited within the Palais de congrès de Montréal. It is also forbidden to consume Cannabis.

Exhibitors desiring to smoke must go outside the building.

MEDICAL EMERGENCIES

Exhibitors are required to report all accidents and injuries to exhibitor services as soon as possible.

If medical services are required and it is not possible to go to the exhibitor services office, exhibitors will need to find a Comiccon staff member to call for assistance. Exhibitor services will dispatch the Montreal Comiccon medical team to the location of the emergency. This medical team is equipped to manage all types of medical emergencies.

The Montreal Comiccon medical team will assess the situation and call 911, if required. Exhibitors should NOT call 9-1-1 on their own due to building requirements when emergency services are dispatched.

CLEANLINESS

Exhibitors are required to maintain the cleanliness of their booth AT ALL TIMES during the show and during tear-down.

The exhibition hall will be cleaned every night after the hall has closed for the evening. Any empty boxes that are left in the aisles (even during setup) will be cleaned up and discarded.

Exhibitors are responsible for any damage done to the property of the Palais de congrès de Montréal and/or Montreal Comiccon property and will be billed for the cost of repair and/or replacement.

ADULT (18+) MERCHANDISE

Exhibitors CANNOT distribute or sell any adult material to anyone under the age of 18. Any “adult only” material should be behind the counter and any nudity and/or sexual content must not be displayed openly.

DRONES

The operations of drones at the Montreal Comiccon are strictly forbidden. Exhibitors caught flying a drone during the event will be asked to put the drone away. If the exhibitor persists, the drone will be removed from the event and may result in the exhibitor also being removed.

If exhibitors sell drones, attendees must be informed not to fly them within the event premises. Any attendees found flying a drone during the event will have them confiscated.

MONTREAL PLASTIC SHOPPING BAG BY-LAY 16-051

As per the new Montreal city by-law, certain kinds of plastic shopping bags have been prohibited on the island of Montreal. The ban applies to all establishments whose main activity is the sale of merchandise at the retail level.

Banned Bags

Conventional plastic shopping bags (a thickness of less than 50 microns)

Oxo-degradable, oxo-fragmentable, biodegradable shopping bags, whatever their thickness

Bags not covered by the By-Law

Plastic bags used exclusively to transport foodstuffs to the cash counter of a retail store or to protect them, for hygiene purposes, from direct contact with other items (fruits, vegetables, nuts, bulk confectionery, prepared foods, meat, fish, bread, dairy products, etc.)

If you have any questions about the ban, you can reach the city: sacs@ville.montreal.qc.ca

PROMOTIONAL MATERIAL

The distribution of flyers, cards, pamphlets, or any other promotional material is only permitted within an exhibitor’s booth space. Such material cannot be distributed anywhere else on the premises of the convention without the prior authorization of Montreal Comiccon.

If you would like to promote exclusives at our event, please contact Elizabeth Jutras at liz@montrealcomiccon.com.

MEDIA RELATIONS

Exhibitors must ensure that all media interactions during Montreal Comiccon, including all forms of interviews and interactions, go through the Montreal Comiccon media department. To contact the

media department, please contact Leeja Murphy at leeja@agencepink.com or inquire at it at the exhibitor services desk.

WEAPONS POLICY

If an exhibitor intends to display and sell weapons, armor, or props at the convention, they must receive approval from exhibitor services. There are policies and procedures that provide direction and guidance on which items are permitted to be displayed and/or sold, the procedures for selling these items, weapons sales conditions and restrictions. We will also require exhibitor to post a sign, supplied by Montreal Comiccon, in an easily visible area of the booth; it will also show the sale of an inadmissible weapon (e.g., metal swords, knives) to anyone under 18 years of age is strictly prohibited.

Exhibitors must sign an agreement and respect all convention policies, guidelines, and all Canadian laws **prior** to the event.

Any exhibitor selling weapons without a signed agreement, or a sign not clearly posted will be asked to remove the merchandise from their booth and further non-compliance will result in the expulsion of the exhibitor and/or booth from the event.

FOOD SERVICES

The sale, distribution and personal consumption of all food and beverage items and related service in the Palais de congrès de Montréal are **exclusive** to Capital Traiteur.

Any exhibitor promoting, distributing, or selling food or beverage is forbidden by the exclusivity agreement between the caterer and the convention centre. Authorization from the caterer is needed **prior** to the event:

Noémie Pilon
Maestro Culinaire
noemie.pilon@maestroculinaire.ca

Please send approvals to expo@montrealcomiccon.com

Exhibitors will be required to post a sign (supplied by Montreal Comiccon) in an easily visible area of their booth.

Only exhibitors that have sent the approval will receive a food and beverage sign. Any exhibitor found to be selling food and beverages without the approval of the venue and the sign will be asked to remove the merchandise from their booth and further non-compliance will result in the expulsion of the exhibitor and/or booth from the event.

SERVICE PROVIDERS

TEMPORARY ELECTRICAL POWER, BANNER HANGING, PLUMBING, BOOTH CLEANING, MATERIAL HANDLING, SECURITY SERVICES, INTERNET, AND PHONE SERVICES

These services are provided directly by the Palais de congrès de Montréal. You can purchase services by visiting their website: <https://congresmtl.com/en/services/client-portal/>

Take advantage of early booking price by ordering online before June 19, 2024!

Questions regarding these services and the online portal should be directed to:

Société du Palais des congrès de Montréal
159, rue Saint-Antoine Ouest, 9th Floor
Montréal (Québec) H2Z 1H2
E: techno@congresmtl.com
T (toll free): 1-888-871-5871
T: 514-871-5871 F: 514-868-6622

AUDIO/VISUAL EQUIPMENT & SERVICES

If you need audiovisual equipment, please contact:

Marie-Josée Lavigne
Spectre Entertainment
mariejo@spectre-entertainment.com
450-812-4400

FURNITURE AND SHOW DECORATION

If you require additional tables, chairs, carpeting, or other types of furniture which are not provided by the convention, please contact GES:

<https://ordering.ges.com/CA-00066834>

Take advantage of early booking price by ordering online before June 14, 2024!

EARLY REGISTRATION FOR 2025

Exhibitor services will be accepting early registration for Montreal Comiccon 2025 starting Friday, at 3:00PM until Sunday, at 9:00PM. **Registration forms will be in the envelope exhibitors and artists receive with their exhibitor badges.** We will accept forms on a 'first come, first served' basis for spaces. Booth spaces and corners are subject to availability and run out very quickly. It is recommended to register early and not wait until after the event to apply for next year.

Due to high demand, you can request additional space and/or corner for 2025, but it is not guaranteed. We can only guarantee the space you had this year.

A deposit of \$200 per booth will be required for your registration.

**Application forms for Montreal Comiccon Holiday Edition 2024 will be available at exhibitor services **

MOVE-OUT PROCEDURE

MOVE-OUT HOURS

Cars, vans, cargo vans move-out	5:00PM to 6:00PM
Larger vehicles up to 30 feet move-out	6:15PM to 10:00PM
Tractor trailers, semi-trucks, any vehicles longer than a 34-foot cube	8:30PM to 10:00PM

MOVE-OUT PROCEDURE

Please note children under the age of 16 are not allowed in the exhibition hall during tear-down hours.

If an exhibitor doesn't need dock space and can carry their merchandise by hand, we recommend using the front entrance and walk to where their vehicle is parked.

Exhibitors with cars, minivans, pick-ups and/or cargo vans can load their vehicles from 5:00PM. to 6:00PM exclusively. Exhibitors with cube trucks, above listed vehicles with trailers and/or larger vehicles up to 34 feet will be able to start loading their truck as of 6:15PM. Exhibitors with tractor trailers, semi-trucks and or any vehicles longer than a 34-foot cube are allowed on the docks starting at 8:30PM. Please see the exhibition hall director prior to 5:00PM if you know you will be packed up and will be ready to depart prior to these times. **Exhibitors will have a maximum of 15 minutes allotted for usage of the dock.**

The tear-down of booths in the exhibition hall cannot be started by exhibitors before 5:00PM on Sunday.

If an emergency arises that requires an exhibitor to tear down their booth before the scheduled teardown time, they must seek approval from the exhibition hall director and, if approved, special instructions.

If exhibitors decide to keep extra merchandise or boxes in their vehicles, they must report to exhibitor services to schedule dock time. Once the merchandise or boxes is unloaded, **the vehicles must be removed from the dock.**

The garage doors leading to the docks will remain closed until all attendees have left the exhibition hall. Carts and dollies must not be on the show floor until any aisle carpet present is removed.

Due to the limited time (15 minutes) that vehicles can remain at the docks, exhibitors must have **everything packed and their booths completely torn down before obtaining a dolly and bringing their vehicles to the dock.** Exhibitors will receive a yellow ticket from the exhibition hall team to obtain a dolly. Exhibition hall staff can be identified by orange visibility vests.

For your vehicle to be granted access into the dock, you must receive a blue ticket from the exhibition hall staff at the cage where the dollies can be found. If you do not need a dolly, take your yellow ticket to the cage to receive a blue ticket. **If you do not have a ticket, and have your car in the queue, you will not be granted access at the street entrance.** If you have someone waiting with your vehicle, you may send a picture of the blue ticket to the driver in lieu of physically taking it to them. Please note vehicles without a blue ticket that have entered the street-level queue to the docks will be asked to drive around to allow others entry.

During move-out, the docks can be quite busy with both pedestrian and vehicular moving about. **Please be cognizant of your surroundings while on the docks!** Please do not bring your boxes, racks, etc. down to the ramp until your vehicle is in the docks. Please ensure that your boxes, racks, etc. remain within 10 feet of your vehicle and do not use adjacent parking spaces or docks to stage your loading.

All exhibitors must have their booth torn down and everything moved out by 10:00PM on Sunday or additional fees will be incurred.

APPENDIX A

Sample Label

<p>Sender's name Address</p> <p>Telephone # Number of boxes Carrier Customs broker's name and Telephone #</p> <p>NAME OF EXHIBITOR:</p> <p>C/O Montreal Comiccon</p> <p>Booth(s) number:</p> <p>SEND TO <i>Montreal Convention Centre</i> <i>163 Rue Saint-Antoine West</i> <i>Montreal, Quebec</i> <i>H2Z 1X8</i></p>	<p>Pallet _____ of _____</p>
	<p>_____</p> <p>_____</p>